



President's Message *by Jaime McCaig*

Hi Everyone

I want to begin by acknowledging four very special individuals for their milestone achievements due to their tremendous contribution to the game of basketball.

Charlie Ketter - Recipient of Life Membership in IAABO

Sandy Bibeau - Inducted in the OUA West Women's Panel Hall of Fame

Peter Andros - Inducted into the OUA West Men's Kitch McPherson Hall of Fame

Bob Bain - Inducted into the OUA East Men's Panel Hall of Fame

The 14th Annual Local Board Presidents Meeting on May 1st achieved our best attendance ever by having 30 of our 32 Local Boards present. There was positive discussion with our officiating partners in attendance: OFSAA, OBA, OCAA, IAABO & CABO. I have provided in previous correspondence a summary of the meeting for all attendees and the minutes of the meeting will also be provided by our Secretary/Treasurer Don Thorne.

I would like to remind all Local Boards of the request to provide the number of games officiated by your Local Board for High School and Club Ball Games. Please send this information via email to both myself and Don Thorne.

I had the opportunity to attend in the month of March the AAAA Boys OFSAA Provincial Championships in Oshawa, the OCAA Women's Provincial Championships in Barrie,

the OCAA Men's Provincial Championships in London and the CIS Men's National Championships in Ottawa. It is always nice to travel around the Province and see and visit as many Local Boards and Officials as possible.

The U17 and U15 Girls National Championships will take place at Humber College this summer in Toronto, August 2-7 and will involve 10 officials from Ontario. OABO will also be represented by the Toronto Board who will handle the table crews for all the games.

The 2010 OABO Seminar and AGM will be hosted by York Region September 24-26 at the Toronto/Markham Hilton Suites at Warden and Highway 7 in Markham. It is my sincere hope that we will have representation from all 32 Local Boards. We will once again be having the Wall of Fame Dinner on Saturday evening with an official unveiling of a milestone plaque to celebrate our 60th Anniversary of OABO

I want to extend my sincere appreciation to OBA for their inclusion of me on their Hall of Fame Selection Committee and IAABO for my appointment as Assistant Chair of their IAABO Membership Development Committee.

In closing I look forward to once again attending our OABO Summer Camps and seeing many of you in the month of July.

Best Wishes to Everyone

Jaime McCaig
President, OABO



FROM THE DESK OF THE SECRETARY/TREASURER

I wanted to start off by saying congratulations to Charles Ketter for receiving his IAABO Life Membership. I was glad to be at the Spring Conference along with Rick Parnham, Dennis Herbert, Craymer Forth, Jacques Arseneault, Tim Laurain, Gene and Marie Schaaf, Pat Laing and Ron Foxcroft to take part in this elite Luncheon and Ceremony. The Canadian contingent was down in numbers from previous spring meetings but the ones that did make the trip had a good time. You all will be glad to know that some of us were even able to keep up the "Canadian tradition" (last one out of the hospitality room each night).

OABO Deadlines: Please review the next items carefully. The deadline dates are extremely important.

Board Secretaries are to have the NOCP levels and OABO start dates entered on-line www.oaboadmin.ca by July 1 2010. The following boards have completed their NOCP entering: Barrie, Chatham-Kent, Cobourg, Durham,

Grey Bruce, Hamilton, Kingston, KW, London, Niagara, Peel, Sarnia, Sudbury, Timmins, Toronto, York, and Windsor. We would like to start using the on-line program to calculate the OABO certificates which will be handed out at the Wall of Fame Dinner in September. We have to finalize the Service Certificates by **August 15**.

Nominations for OABO Award of Merit will be accepted up until **July 15, 2010**. The OABO Award of Merit is presented annually to OABO members in recognition of their contribution to a Local Board.

OABO Audio/Visual Subsidy **July 31, 2010**. Procedures are found under the "Secretary/Treasurer" tab on the www.oabo.ca web site.

Local Board Reports are due **August 1**. Please email them to me in either Word or PDJ format. Reports should include the names and contact info of your Executive Committees, number of officials, number of games assigned, accomplishments of the members of your board i.e. OFSAA

championships etc, and anything else you want to ramble on about as long as it can be printed on preferably one page, 2 pages max. (Dennis H, you can have as much as you want this year.... your board is paying for the printing)

The three OABO Executive Positions that are up for election this year are President, Vice-President, and Provincial Supervisor. Jaime, Tim and Bruce have been reminded that they need to provide me with specific required information by **August 1** if they intend to run for re-election. I will notify the Local Board Presidents and Secretaries by email on or before **August 15th** those intending to stand for re-election. After that according to Article 8.3.2: "Any member of the OABO in good standing, other than a present Executive member, who wishes to nominate an OABO member in good standing for election to a position on the OABO Executive at an AGM as per Article 8.2 must submit, to the OABO Secretary-Treasurer, by **August 31st** in the year of that AGM the following information: Name of the Candidate, Candidate's Local Board, Position being



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the Nominator, Nominator's Local Board. The OABO Secretary-Treasurer will forward the names of all candidates to the last known contacts of all the Local Boards by **September 5**, of the year of that AGM by e-mail."

Any proposed change to the Constitution must be submitted to me by **August 5**. I will then forward it to the Constitution Committee. They will send back all proposed changes which I will send to the Local Board Presidents and Secretaries by email on or before August 31

CABO's Ritchie/Nicurity Scholarship deadline for application is **August 31**. Keep in mind there are several things need to complete the application. Forms etc can be found at www.cabocanada.org and click the "Forms" button.

Well that's about it for me. Last issue nothing to say, this one, tons of stuff. I always end on a golf note especially since we are in that time of year so; I wanted to mention that Rick Parnham won the longest drive at the IAABO Spring Conference Golf Tournament. His drive was close to 330 yards into a necked down blind fairway that was only 40 feet wide where he landed. I was only 80 yards behind him. You know I keep getting closer, look out next year Rick.

Hope you all have a good safe summer.
Don

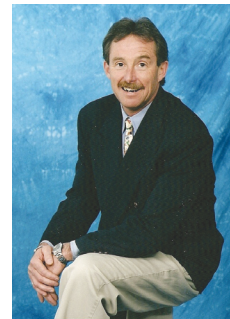
In Memory of...

In late February, after a most courageous battle with cancer, spread over many years, Ray Howard Brien passed away at the age of 61. Ray had been a member of the B & DABO for 9 years and served his board well.

Ray was a retired elementary school teacher and had retired from education as a principal in Midland at Huron Park Public Elementary School in 2003.

Ray will be sadly missed by his companion Sue Macmillan and his two children Meghan and Darren as well as members of the Barrie board.

The wonderful celebration of Ray's life was held March 6 and was very well attended by many family, friends, fellow teachers, former basketball players and officials. The tribute to Ray was wonderfully done by those responsible.



Regards,
Chester
Graham



Provincial Interpreter Message BY SANDY BIBEAU



Interpreter's Message: Spring 2010

Hope everyone is enjoying their spring. It tends to bring us outside, away from gyms which is probably a good thing for a balance in life and enjoying the outdoors.

The Presidents' meeting was a very successful event. In regards to the National Officials Certification Program, my presentation and the ensuing questions and answer, resulted in boards having a better perspective on what level their officials should be grandfathered to. Those lists need to be in to Don Thorne and me by July 1st, 2010. This summer we will be organizing a "Train the Trainer" clinic where information will be given on the Level 3 NOCP and the training protocol. That day as well will be "OABO's Evaluator's Clinic". The date for these two events is Saturday July 24th, at Humber College. Further information to follow.

April 6th was our first IAABO/OABO Interpreter's Conference Call. Peter Webb of IAABO hosted the call, Interpreters from across the province joined in, as well as our special guests Fiba officials Rich Stehlik and Dawna Townsend. Topics of conversation involved FIBA issues, arm sleeve's, National Officials Certification program, Ontario Basketball site convenors and many more as well. Two future conference call dates have yet to be determined and once this is done, notification will be given to each board. Do not miss the next one! If you were unable to join us last time, assign a replacement from your board so that everyone will benefit from this informative conversation.

A great deal of my time has been spent as the OUA Women's West Commissioner.

It became quite apparent that officials had no idea who or what the commission was.

This is a very big problem and I assure you it will NOT

happen in the future. I take this role very seriously and I think panel members will see positive changes next season with issues specific to the survey.

Enjoy your summer with family and friends. Those of you taking time to come to camp should be prepared to officiate, work hard and you'll have an awesome experience. Going to camps escalates your officiating progression. It is the very best thing you can do for your future right now! Best of luck!

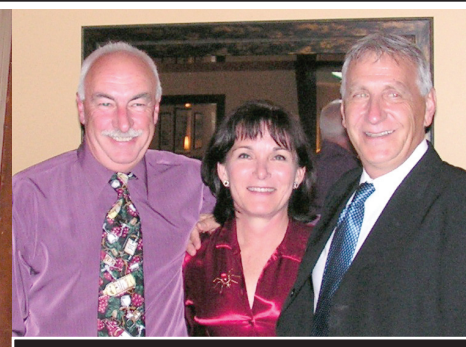
Sandy Bibeau
OABO Interpreter



Sandy accepting the award of Induction from Guy Cipriani, Supervisor of Women's West Panel



Sandy and her son Russell



Sandy with Mike McPhee who was the 1st inductee to the Women's West Panel Hall of Fame and did the induction speech for Sandy as the 2nd Inductee



IAABO Region Nine Representative Report

News and Views May 2010 *By Dennis Herbert*

IAABO. OABO President's Meeting. Sat. May. 1, 2010. Region Nine Representative Report.

IAABO Spring Meeting Activity

Attendance at the IAABO Spring Meeting was the usual large turnout from most Boards in the North Eastern part of the United States. Ontario was well represented with delegates being Don Thorne (102), Jacques Arsenault, Rick Parnham and Tim Laurain (211), Pat Laing (192) Gene Schaaf (233) and Craymer Forth (106). Kudos to Charlie Ketter (President 106) for being inducted into IAABO's Life Member circle and special thanks to Ron Foxcroft (IAABO Life) and Fox-40 who help finance the Luncheon that had over 200 attendees. Executive Director Tom Lopes, master of ceremonies, presented Ron with an IAABO Appreciation Plaque for his continuous sponsorship with IAABO, Inc. the past two decades. Ron spoke eloquently about his association with IAABO throughout his officiating years in Hamilton and his continued support during his NCAA and FIBA court career. Thank You Ron for the encouragement to keep IAABO vibrant in Region Nine: your Sportorials Advertisements have a nice touch too!

Newly Elected IAABO's 87th President, Mark Byron hails from IAABO Bd. 20 (Central Maine). He has been an IAABO member for 37 years, serving primarily as a High School official, still active today when time permits. Mark's inauguration address will be written in the next issue of Sportorials. He has provided an agenda for local IAABO Boards to lock into and promised to be as open as possible when members directly communicate with him. Mark did not overlook Ontario's prominence in IAABO membership; he expressed his support and continuance with the work of the IAABO FIBA Ad Hoc Committee (12 Canadians who have helped develop FIBA resources for Region Nine/Ontario members) and appointed Jaime McCaig as Assistant Chair to Membership Development Committee. Jaime will work on developing initiatives with Chair Sal Capitummino and the committee members that will bolster IAABO'S increasing membership. Congratulations to Jaime for his appointment. My sincere thanks to Pat Laing for her steadfast loyalty to IAABO these past 10 years, serving as Assistant Chair to the Constitution Committee. Pat was inducted to IAABO Life Member (2002); prior to that she also was awarded the Handbook Dedication (1990-91); these two accolades (the highest awards of the organization) express IAABO's appreciation of Pat's dedication to the organization.

As you Region Nine Representative, I attended all closed Executive Committee meetings and Committee meetings where time permitted. Serving on the Nomination Committee with Chair Lou Engle, our tasks were made simple this time around when all positions open for election were not contested beyond single names being put forward.

The results of the elections:

- Vice President: Michael Hammond (Region 2)
- Region One Representative: John Sweeney
- Region Two Representative: Ron Martel (IAABO Life Member inductee 2010)
- Region Six: Willie Jones
- Region 11: Dennis Murphy
- Handbook Dedication: Felix Addeo, Past-President '09/10

Committee Chairs and Assistant Chairs will be published in the summer edition of Sportorials.

IAABO Trust Foundation The Foundation Trust, Inc. provides annual funding to IAABO programs (School Scholarships, cameras with remote audio equipment, recording and DVD duplication equipment and Dr. Phil Fox Clinics) and special projects as requested. Dr. Phil Fox, IAABO President, 1972-73, bequeathed \$50,000 in his will to IAABO. The Foundation financial income is primarily bolstered through IAABO Chairs in member's names (\$1,000 donations) and fund raising projects. Currently the Foundation has launched a fund raising campaign asking that \$1.00 per members be contributed at each Local Board Spring Meeting. With IAABO membership numbering around 16,000 members, it is hoped that contributions will be willingly collected, minimal burden and financial drain on the member and their organization. The Foundation has received approximately \$6,000 to date. I would hope that Region Nine IAABO Boards would share in the fund raising efforts of the Foundation. Pledges can be sent to Mr. Bill Varno, current President of the Foundation Trust: 23 Rosa Road, Schenectady, New York 12308 (PH 518-496-5166). The Foundation has a balance of \$62,000. IAABO School Scholarships receive \$2-3,000 annually and Dr. Phil Fox Clinics are budgeted at \$1500- \$2,000. Scholarships

to Region Nine officials attending IAABO Officials' School were all approved and granted in the last five years.

IAABO Officials- Region Nine Membership. Currently IAABO HAS six hundred card carrying members in Ontario. Dues paid and IAABO Charter membership for 2010-11 must be completed by May 15th. An extension from the April 15th deadline was given so that Local Board Secretaries could familiarize themselves with the new data base system that IAABO has contracted (3 years) with- Zebra Web.

IAABO has very nice lapel pins to honour members at the Local Board level. The lapel/jacket pins are reasonable priced (\$6.00) and can be ordered through Donnie Epley (Assistant to the Executive Director). A price list order form is located on the IAABO web-page, www.iaabo.org (menu tab-merchandise). Members appreciate the gesture made by Local Boards when they receive their pins at the Local Board AGM'S or Fall 'season opening' meetings. Please consider this at your next executive meeting(s).

IAABO Officers and Executive Committee members approved of the Spring and Fall Meetings in:

- Fall 2010 Portland, Maine, September 8-12, Sable Oaks, Marriott, Primary Sponsor IAABO Bd.21
- Spring 2011 Virginia Beach, April 13-17, IAABO Officers & Executive Committee serving as hosts
- Fall 2011 Manchester, New Hampshire, September 22-25, IAABO Bd. 117, Dennis Murphy Chair
- Spring 2012, Orlando, date- TBA, IAABO Officers & Executive Committee serving as hosts
- Fall 2012, Toronto, September 5-9, Toronto Sheraton, Co-Chairs Jaime McCaig & Dennis Herbert
- Spring 2013, Myrtle Beach, date TBA, hosted by Mass . Boards (conglomerate)
- Fall 2013, New York, (date and site TBA,) BD. 40, 41 and 127 hosting

This concludes my report. Please contact me dennherb@rogers.com if you have any inquiries. DH.



Tom Lopes (IAABO Executive Director) along with Dennis Herbert (IAABO Dist 9 Rep) presents Charles Ketter (Sudbury) with his IAABO Life Membership



Some of the OABO members who attended the IAABO Life Membership Dinner April 2010 Gettysburg, PA.

Left to Right
Gene Schaaf, Jacques Arsenault, Craymer Forth, Charles Ketter, Dennis Herbert, Don Thorne, Rick Parnham, Tim Laurain



2010 OABO SEMINARS & AGM

“Celebrating 60 Years of Excellence”

Markham Ontario

September 24-26, 2010



The York Region Association of Basketball Officials is proud to be the host of the 2010 AGM Weekend

Location:

Hilton Suites

8500 Warden Avenue
Markham, ON, L4G 1A5
Phone (905) 470- 8500



Hilton

To reserve rooms, use the customized event website:

www.hilton.com/en/hi/groups/personalized/YYZAPHF-PBO-20100923/index.jhtml

(Use booking code **PBO** for room registration)

Those registering before **June 30th** will be eligible for a draw for 1 **free** night's stay
Register early for the chance to have a night on us.

*Rates for this luxurious **four diamond hotel**, deluxe suites are secured at \$119.00.

*Upgraded room options include Executive and VIP Suites.

*Rates are secured until August 24th.

*Registered hotel guests will have the parking fee waived for their stay.

*Saturday only registrants will incur a \$10 parking fee.

*On-site facilities include state of the art Club Markham Fitness Center,
world-class Holtz Spa, restaurants, pool and patio garden.

Golf: The Briars Golf Club

Jackson's Point

www.briarsgolf.com

Friday September 24, 2010

\$110.00 includes;

* golf, cart, lunch

*transportation to and from
hotel for registered guests

* tee-off package and prizes

Register with Rick Parnham

rparnham@rogers.com

Payment to YRABO

c/o Arthur Wong

SEMINAR WEEKEND & AGM:

Full weekend package: (\$175 before Aug. 28, \$200 after)

- * Friday Night Seminars,
- * Hospitality Room both Nights,
- * Saturday Plenary Sessions,
- * Wall of Fame Award Banquet and Ceremony

Saturday Packages:

- 1) Seminars, Wall of Fame Banquet and Hospitality
(\$155 before Aug. 28, \$175 after)
- 2) Seminars only
(\$60 before Aug. 28, \$80 after)
- 3) Wall of Fame Awards Banquet and Hospitality
(\$75 before Aug. 28, \$100 after)

Registration will be on-line through the OABO website.

Please make payments to YRABO: c/o

Arthur Wong: 6 Colonel Marr Rd., Unionville, ON, L3R 9E7,
arthur1985@rogers.com

Seminar Clinicians:

Tom Lopes: IAABO Executive Director and
Northeast Conference Supervisor

Peter Webb: IAABO Coordinator of Interpreters

CABO: Representative Clinician

Bruce Covert: OABO Provincial Supervisor.

Sandy Bibeau: OABO Provincial Interpreter

Tim Laurain: OABO Vice-President

Rich Stehlik: FIBA Licensed Official

Chester Graham: Barrie Board Assignor

With more to be added, check the OABO
website as new presenters are added

Come celebrate the legacy of:

“60 Years of OABO”

at the eighth annual Wall of Fame Banquet and
Ceremony. Join friends and colleagues in celebrating
service and outstanding contributions to the game.

Educational Sessions:

Educational presentations will be numerous. A combination of full group and breakout sessions will be utilized. Breakouts will be tailored for officials based on their experience. IAABO will present a resource session, including **RefSchool**, on Friday night for interpreters and board members to view the educational materials available. This year will also see the inclusion of an Assignor Roundtable. A full schedule of education sessions will be available on the OABO website shortly.

Northern Lights Report

By Charles Ketter

Once more the pace of basketball slows in Northern Ontario as the regional and Provincial High School tournaments are completed. Club ball as such is slowly picking up pace as each area finds interested parties stepping in to develop teams at various levels. For years the Sudbury Lakers fostered Bantam through to U17 Girl's teams that faced weekends of long travel to participate in sanctioned tournaments in Southern Ontario. In recent years clubs, involving both boys and girls, have been fostered in the major centres such as North Bay, Sault Ste. Marie, Sudbury, and Timmins with their teams participating in various Ontario Cup Championships.

Sudbury successfully hosted the U15 Midget Girls, April 30 to May 2 involving some 60 teams. Three of the teams were from local clubs with the Sudbury Selects taking silver in Division 4. This tournament featured Laurentian University for Division 1 play therein introducing many young ladies to that facility. Officials from Barrie, Huntsville, Toronto, and Sault Ste. Marie joined their colleagues from Sudbury to provide exceptional coverage to the games. Many other officials offered their service which was greatly appreciated with a hope to have them participate in future events. August 10th to 13th Sudbury will be hosting the Summer Games and the Local Board has ensured the Games committee that there will be excellent coverage provided. An effort is being made to provide provincial evaluation at this event for input into the NOCP program.

Boy's OFSAA A was hosted by the North Bay Board in Sturgeon Falls with 12 officials from across the province assisting to provide solid coverage. It is always warming experience to participate under the convenership of Richard Lachance from Northern Secondary School, who makes such events a great and learning experience. North Bay as well successfully hosted the Provincial Francophone Elementary Tournament in early May, a 3 day affair, and provided opportunities for outside officials to come and participate. Be prepared to see more NOSSA and OFSAA events hosted in that area.

Sault Ste. Marie assisted Sudbury with the OBA tournament and Craymer Forth of Sudbury journeyed up there to cover an OCAA cross over game with the new format for playoffs being put in place. The fact that OCAA has determined that they will stay with this format attests

to the quality officiating they received for such games. As yet OCAA has not moved to FIBA Rules but the mechanics being employed are FIBA 3 man to provide for consistency among the officials.

Jeff Bussineau, Sault Ste. Marie, has been a member of the East Women's Panel for a few years and to his credit, and his wife's support, he has travelled wintry northern roads to work OUA games in Sudbury and other locales. Jeff's efforts and ability have been recognized in that he has been selected to work the National U17 Tournament in Toronto this summer. Well done Jeff!

All officials, on both the Men's and Women's Panel, cover significant mileage to ply their trade thus deserving recognition for their dedication and service to the game at that level. It is a challenge to the respective supervisors to provide a mixture of efficient crews across the wide area they have to cover while staying within their respective budgets. It is encouraging that, despite the extra sacrifice, officials continue to compete for selection to these Panels.

While on Sault Ste. Marie, please keep positive and supportive thoughts for Brian Seccareccia whose father suffered a serious setback. Brian has been very supportive despite the long distance from Sault to Toronto where he has spent considerable time assisting his father in this struggle.

Like many Northern areas Timmins is challenged by their location to provide coverage for their local tournaments and to promote membership. Neighbouring Boards are frequently invited to assist them in covering their Sister Faye and Gold Hoop tournaments that draw large numbers of teams from around the province. This year was no exception as it also provided visiting officials with the development of new friendships and the renewal of old acquaintances. Despite the long drives – some of over 5 hours – Northern Officials leapt at the opportunities to share in the memorable moments and a chance to work with officials from other areas. A lot of collegiality and learning takes place at all such events.

April 17th will be a day I long remember as I traveled to Gettysburg for the IAABO Spring Meeting and induction as a Lifetime Member. It was a gala affair where I was deeply honoured to receive this recognition in front of many of my

peers. My thanks to Craymer, who accompanied me on this sojourn, and to the many Ontario officials who joined me at my table and in this event. Among them were Pat Laing and Gene Schaaf who are themselves Life Members of IAABO. A special thanks to Dennis Herbert, Region 9 Representative, for moving this nomination through. It was very moving to be included in this illustrious group.

Ron Foxcroft, who through Fox 40, sponsored the dinner and awards, is to be commended for his part in giving back to the organization that supported him as he pursued his career in officiating. The meal, the décor and the ring were all stunning.

Summer camps at Humber have been booked full for some time but everyone should plan ahead to the next summer to become involved in one of these camps. The nature of the game has moved to a much higher level and it is incumbent upon us to bring our game to that same level. The summer camps are one of the intensive opportunities to do so.

With the summer upon us and the few adjustments to NFHS Rules now is a good time to recharge our internal batteries and begin to prepare for the Fall season - Checking our equipment and repairing or replacing what needs attention – updating our rules knowledge by reviewing the Rules and Mechanic manuals – online research into changes – survey online for relevant helpful sites – check out the IAABO site – check the NFHS site – stay or get into shape before the end of August.

Just a few ways to improve your game – Have a great summer! – See you on the court!

Charles Ketter

I would like the Basketball community to be aware that Peter Andros was inducted into the OUA West Officials Hall of Fame on April 24th.

I had the pleasure of introducing Peter at the dinner held in his honour at the Elmhurst Inn in Ingersoll, Ontario. He was presented with the "Kitch McPherson" award at this time. The award is to honour basketball people within Ontario who have significantly contributed to the game of basketball.

Peter was inducted to the Hall of Fame for his expertise in officiating the game at the highest levels. He has worked the CIAU women's national tournament where he was appointed to the Gold Medal Game in 1985. And in 1986, Peter worked the CCAA men's final tournament where he was also awarded the Gold Medal Game.

He has worked in the GPAC and OUA men's conferences and in 1991 he was appointed to officiate at the CIAU Men's National Tournament. From 1991 and for eleven consecutive years, he worked at a National tournament including Juvenile and Junior Nationals, Senior women's, CIAU women's twice, and CIAU regional's.

Peter was recognized not only for his on court performances but also for his contribution to the local basketball official's board serving in executive capacities through the years. Presently, he is the Interpreter. In this position, he has taught young officials the rules and helped mentor them along the way in order to keep

basketball in NWO competitive with their counterparts in southern Ontario.

Hats off Thunder Bay to Peter Andros.

Robin Holbrook

Kingsville, Ontario.



Steve Foxcroft, Peter Andros, Guy Cipriani, & Robin Holbrook

MEMBERSHIP OFFICER REPORT *By Tino De Castro*

Greetings everyone from the desk of the MSO.

an official version.

filed in the OABO filing cabinet. If you are missing an evaluation, let me know and I will track it down.

Looking ahead, I ask that boards begin to calculate the number of books they will require for the 2010-2011 season. Keep in mind that the Manual is in its second year, so you may only need a copy for new members.

The NCAA books have become difficult to pick up as the NCAA now wants the individual to be a registered member in order to get a copy.

Enjoy your summer and see you in Markham come September.

As for FIBA I will continue to print a small version for boards that request it, unless CABO comes through with

I await your orders, an email is sufficient. All 2009-2010, Ontario evaluations have been sent out to Local Presidents by email and a hard copy

Tino De Castro

Provincial Supervisor's Report *By Bruce Covert*

The following have been selected to work a Summer National

U17 Girls - Toronto	U 15 Girls - Toronto	U 17 Boys - Winnipeg
Lynn Lambert - London	Frances Enns - Ottawa	Gord Clifford - London
Anna Del Col - Guelph	Stephanie Manderville - Quinte	
Jeff Bussineau - Sault	Kimberly Allardyce - Ottawa	
Justin Walsh - Quinte	Calvin Charles - Durham	
John Besselink - Kingston		U 15 Boys - Winnipeg
Frank Rizzuti - Hamilton		Tim Laurain - York

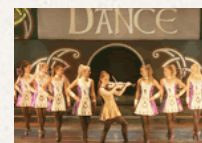
CONGRATULATIONS TO ALL - BRUCE COVERT

OABO 2010 Seminars and AGM & Spouses

Thinking of a weekend away with the spouse or significant other?
What can they do while I am involved in the seminars?



- * Markham Theatre is hosting the Ontario Premiere of the National Dance Company of Ireland's "*Rhythm of the Dance*" directly across the street from the hotel. Group and individual seats are available for Thurs, Fri, Sat and Sun matinee performances.
<http://www.rhythmofthedance.com/>



- * Shopping and dining on *Historic Main Street Unionville* (discount coupons provided).



- * *Markville Mall's* 175+ stores await only a short 2 block drive away

- * *Pacific Mall*, North America's largest indoor Asian market, with more than 400 stores is a short 10 minute drive.



- * Discount coupons for hotel services will be provided for all registrants, including all restaurants and the world-class *Holtz Spa*.

ADDRESS CHANGE - If your mailing address or phone number changes, please notify OABO Secretary Don Thorne at donthorne@sympatico.ca and Editor Geordie Montgomery at geordiecm@cogeco.ca. It is essential that you report all changes and errors in your mailing address so that you will receive every issue of *The Whistle*. Thank you for your cooperation.

THE WHISTLE

The Whistle is published by the Ontario Association of Basketball Officials as a service to its members. Permission to reprint *The Whistle* in whole or in part is granted although appropriate credit would be appreciated.

Articles or letters are welcome and should be sent to the Editor, Geordie Montgomery at geordiecm@cogeco.ca

OABO 2010 Golf Outing

10:00 am Friday Sept. 24

The Briars Golf Club
Jackson's Point, ON
www.briarsgolf.com

Registration cost of \$110



The Briars Golf Club is a private golf facility and a fantastic location for a challenging round on one of Ontario's hidden beauties. This 6300 yard Thompson / Robinson creation is no pushover, with tight tree-lined fairways, subtle, tricky greens and the beautiful surroundings of the south shore of Lake Simcoe and the Black River.

Those staying at the hotel on Thursday night will have transportation to and from the course available if they choose. Please indicate this option when registering.



Your day will include;

- Tee-off package
- cart
- lunch
- prizes
- surprises

Our host for the day is Brian Clarke,
Head Professional and member of the Barrie Board.

To register contact Rick Parnham (rparnham@rogers.com) Make payments to YRABO
c/o Arthur Wong 6 Colonel Marr Rd., Unionville, ON, L3R 9E7.

OABO 2010 Seminars and AGM Weekend: "Celebrating 60 Years of Excellence"

SPONSORSHIP OPPORTUNITIES

Events such as these can't happen without the gracious support of corporate partners, local boards and members of the OABO family. Please consider supporting this 60th Anniversary OABO AGM. Recognition of levels of support in the following categories:



Diamond - \$500+
Platinum - \$250
Gold - \$100
Silver - \$50
Patron - \$25



Please select your level of support when registering through the OABO website.
Your generosity will make a huge difference.

Vice President *Tim Laurain*

Finding a Balance

It was great to see the best turnout to date for the last OABO Presidents' Meeting. Thank you to all who attended. It was both a busy agenda and one with meaningful subject matter to the future landscape of officiating in this Province. CABO Membership, the National Certification Program and the desire for one set of rules across the various levels of basketball were all discussed. Listening to all the views expressed and the information presented it kept coming back to one thing in my mind – customer service and value added.

Excellence in customer service should be the goal of any organization and/or business. We often talk about officiating being an avocation, to better serve our clients we have to have a more business centric approach. I want to focus on the following concepts; partnerships, external clients and internal clients.

For the purpose of this article, I'll define a partnership as a relationship with cooperation and shared responsibility to achieve shared goals. It goes beyond "I want this" and "Okay, I can get you that". It involves each partner having respect for the other, sharing information, getting an understanding of each other's business, give and take and working to identify and minimize obstacles to produce the desired products and services as efficiently and effectively as possible. We should be constantly striving for "win-win" opportunities and solutions. I think though that there are officials across the Province that don't think in terms of partnerships and consider and treat officiating as a monopoly. There is no room in today's business environment to become complacent or to have a 'where else are they going to go' mentality. I think that OABO is committed to working as partners and have taken steps to do so with Basketball Ontario, OFSSAA, OUA, OCAA, IAABO and you our member Local Boards. Some of these are already good partnerships and all continue to be works in progress. I am also hopeful that we work towards the same with CABO. Partnerships should be mutually beneficial; each partner must receive and perceive value from the other. If that ceases to happen, the partnership will break down. I think it was a positive that OABO

expressed some desired benefits to CABO and that they responded.

We, OABO, the Local Boards and individual officials should always try to understand our client's business. Sure, they all want good officiating at a reasonable price among other things. They are also unique and the services they request a little different. A business, our business, will not flourish unless we can meet (and exceed) the value each client expects moving forward. To do so, we have to not only know what they want but the why they want it and the process that has lead them to it. An example, from my assigning in York Region; a relatively large percentage of our overall business (officiating) is club ball tournaments. We have five large club ball organizations running all or most levels and four other clubs running scaled down programs. This past year resulted in most tournaments being booked within 7 days of the date and many changes afterward with a major reason being the competition for teams to fill out the draws. Some of our officials complained about late notice and the later notice did make it harder to assign properly. Some officials wanted to fine our clients or not accept the business depending on timing. Would this be serving our club ball (external) clients? Ultimately, would it be serving our officials (internal clients)? We had clubs run several scaled down tournaments that were not very cost effective for them that provided us business (put officials on the floor). Additional fines would not have made them at all financially viable for the club. Having tournaments cancelled two weeks out I don't think would have served our clubs or our membership. I offer a premise to you; our business will flourish only to the extent that our external client's business does.

The above said, we also have to serve our internal clients. For OABO, our primary internal client is you the Local Boards and for the Local Boards, it's their memberships. The balance we have to find in the previous example is that of serving our clubs and our memberships. We have to work with both to come up with what meets the needs of both. It isn't always easy. There was concern from the external client (OUA) in having officials only work one panel while it was endorsed by our internal clients

(Local Boards). OABO has heard the client's concern and through the joint Commission are working towards a solution that is beneficial to all.

Do I feel it would be beneficial for all involved if we had one set of rules and mechanics to officiate in Ontario? I think the answer is self-evident to most, if not all, internal and external clients. That said, we have to understand our client's perspective. As we have internal processes, so does OFFSAA and others, if they need ratification by their membership and it isn't forthcoming. We can work with them to promote the benefits but in the meantime, give them the best service we can provide and to do so, provide the proper resources to our officials.

The Young Player Development rules are a core part of the OBA's business model (the business of promoting basketball and skill development). The request is again before OABO to have the officials enforce the rules. This has proven to be difficult in respect to consistency across Boards and even games within Boards in the past. It also involves the recognized (by us and OBA) most 'problematic' age groups in respect to coaches and parents. Seemingly, serving the needs of our internal and external clients is possibly opposed. There have been discussions with the OBA regarding modifying the rules to be more easily applied. I think we should be thinking about what we have to do better to enforce them and give proper consideration to their request.

Let's serve our memberships and a big part of that is ensuring they have games to officiate. Customers expect service and value; we are in the business of providing it, both internally and externally. I'm not a proponent of simply saying yes to any and all demands by our clients. I am a proponent of working with our clients for the betterment of all. We have to truly understand both our needs and the needs of our clients. We have to educate each other. We have to give and take. Basketball is growing in the Province, let's grow together and find the balance to best meet the needs of all clients.

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